

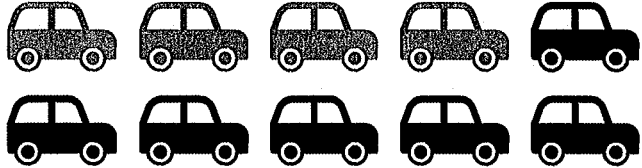
# Waupaca County Volunteer Transportation Program 2022

## RIDERS

NEW RIDERS= 168

VETERANS= 245

TOTAL RIDERS= 388



*Contracted Rides (Family Care/IRIS)= 2,490*

## RIDES PROVIDED

TOTAL TRIPS = 7,589

Annual Average  
30 rides/day

- Medical = 6,617
- Shopping = 499
- Education/Training = 25
- Social Recreation = 124
- Employment = 44
- Nutrition = 50
- Waupaca DHHS= 75
- Other= 155

**Volunteers Saved the Program**  
= \$342,523.18

## PROGRAM GROWTH

↑ 13%  
Total  
Riders



## VOLUNTEERS

- Volunteer Drivers= 29
- Hours Driven= 11,436.5
- Miles Traveled= 329,377
- New Volunteers= 6

## Driver Mileage Reimbursement

**\$140,622.45** as of 01/17/2023

# Wisconsin Workforce Innovation Grant

- Funded by: Wisconsin Department of Workforce Development
- Grant Recipients: **Waupaca County Economic Development Corporation**
  - Make the Ride Happen
  - Feonix – Mobility Rising
- Focus on **Employment Rides** as Top Priority
- Additional Capacity – Health, Wellness, Caregiver Support
- Community Development Manager Locally to Support Community Engagement & Partnerships
- Feonix Deploying 5 Vehicles – Offering Service 24/7 – Ensuring Rides Available for Night & Weekend Shifts, Volunteer Drivers, & Partnering with Taxi Services

## Project Partners & Collaborators

- New London Chamber of Commerce
- Waupaca Area Chamber of Commerce
- Clintonville Area Chamber of Commerce
- Iola-Scandinavia Chamber of Commerce
- University of Wisconsin-Madison-  
Extension Waupaca County
- East Central Wisconsin Regional Planning  
Commission
- City of Waupaca
- City of New London
- City of Weyauwega
- City of Clintonville
- City of Manawa
- Village of Fremont
- Waupaca County
- Tyson Foods
- Waupaca Foundry
- ThedaCare Health Services
- ThedaCare Community Health Action  
Team
- Walker Forge
- Kolbe & Kolbe Millwork Co, Inc.
- The New North, Inc.
- Chaplain Carrie Kreps Wegenast



## Feonix Community Transportation

- Certified Non-Emergency Medical Transportation Drivers
- Ambulatory & Wheelchair Accessible Vehicles Available
- Full Time Positions Local in the Community

Waupaca  
County   
**Catch-a-Ride**

## Safety Is Our Top Priority

Employee drivers complete significant training:

- Non-Emergency Medical Transportation Certified
- CPR Certified
- HIPAA Certified
- Defensive Driving Certified
- CDC Safety Training



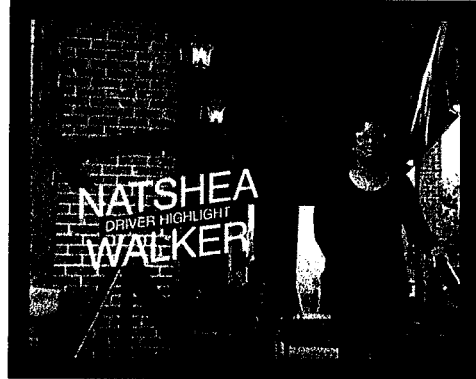
Waupaca  
County   
**Catch-a-Ride**

# Volunteer Background & Vehicle Checks

Multi-State, Federal, State, County, and Local 7+ Year Background Check, including former Alias – Pulled Annually & Including Sex Offender Registry, Abuse and Neglect Registry, Motor Vehicle Record

Phone Interview & In-Person Meeting & Ride Along with Feonix Staff

Current State Vehicle Inspection, Vehicle Registration, License, & Insurance on File




Waupaca County   
**Catch-a-Ride**

# Mobility Coordination

- One call / one click - mobility as a service ride booking technology – connect via advanced APIs or via simple online interface
- Coordination and mobility management with existing transportation providers in the community – public, private, non-profit, informal, & grass roots



Waupaca County   
**Catch-a-Ride**

## First Phase: Vehicles on Lease Agreement

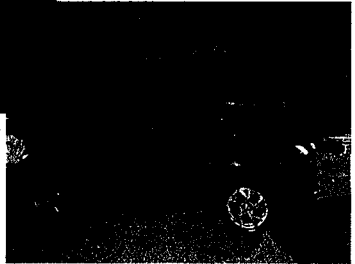
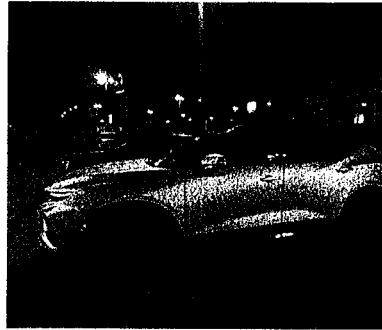
Competitive RFP Process

Neuville Motors


1 Year Lease - 15,000 miles, .25 cents/mile for any overage

2 Complimentary Oil Changes & Tire Rotation

Working on Sourcing Accessible Vehicle - Coming in March



## Second Phase - Plug In Electric Vehicles

Waupaca County   
**Catch-a-Ride**

## Inaugural Trip

- 12.15.22 - ThedaCare New London ER Dept. Team Member



Waupaca County   
**Catch-a-Ride**

# Supporting All Community Members - Including Individuals/Families in Poverty

## Subsidized Rates Available:

Household Income 250% of Poverty Level

- First 30 Days Free
- Rate of \$1 Per Trip Leg

*Must Have Completed Application - Average of Last 3 Months Employment*

| Family Size | 250% FPL    |
|-------------|-------------|
| 1           | \$2,831.25  |
| 2           | \$3,814.58  |
| 3           | \$4,797.93  |
| 4           | \$5,781.25  |
| 5           | \$6,764.58  |
| 6           | \$7,747.93  |
| 7           | \$8,731.25  |
| 8           | \$9,714.58  |
| 9           | \$10,697.93 |
| 10          | \$11,681.25 |



## Case Management



Experts in Passenger Support with Complex Needs

Screening Passengers for Ride Subsidies & Wrap Around Referrals

Increasing Access to All Social Determinants of Health

